

Pre-Bid Conference

29/09/2011



Replies to the QUERIES RECEIVED
for
Biometric Enrollment and
addressed in Pre Bid Conference
dated 29 Sep 2011

S. No	Query	Reply
1	We are Empanelled Agency with UIDAI with Financial Tier: F1 but not eligible to bid for several urban and rural zones. We want you to kindly divide zones in taluka/tehsil basis so that F1 Category company are allowed to participate.	As per RFQ Terms
2	What will happen to the case whose UID has already been issued, Because these UID assignment work is already in progress across the states.	MSP will have to cover all persons already in the NPR database. In addition, enrolments of new residents who are not in the original NPR database will also have to be made after approval by the RGI's authorized representatives.
3	As per UIDAI every operator/supervisor are certified and it has got a cost. Biometric capturing will have to be done by those certified operator then only that captured data becomes valid. In such case why do you want additional charges for training	Training is for master trainers to explain the NPR process and is free of cost. However, Purchaser will charge Rs500/- per master trainer towards the cost of training material etc.

S. No	Query	Reply
3	There is no such provision of master trainer in UIDAI. This clause needs to be removed. Instead all operators, supervisors need to be certified by UIDAI certification scheme to carry out this work by MSP.	Training of Master trainers is essential to explain the entire NPR process. They in turn will train their operators / supervisors.
4	Are we going to be paid for the work of biometric data capture of citizen already having UID no/ enrolled for UID no.?	The payment would be made to MSP for biometric enrollments of all persons in the NPR database.
5	Printing of 4 Copies of LRUR. Each LRUR page will have seven records. Is this must?	Yes.
6	Your EMD value is restricting us to participate in multiple zones. Because the EMD figure is based on expected volume of work where as we are going to be allotted only 20% of the estimated volume.	As per RFQ terms

S. No	Query	Reply
6	You are requested to revise the EMD amount, if you are not agreeable to revise the EMD amount then revise the work allotment method to allot full volume of work, i.e.- allotment of work volume is equal to maximum bid capacity volume.	Allotment of work would be as per the work capacity. As explained in the RFQ.
7	The SCA under NeGP common service centre project has been given 50% right of refusal in digitization bid, in such cases it is requested to allow SCAs with the right of refusal in 50% of the work as in digitization, atleast in the rural areas for SCAs empanelled with UIDAI.	There is no preference to any agency in the allotment of work as explained in the RFQ.
8	Whether NSIC approved organization having 114 Lakhs working limit would be permitted for waiver of a) Cost of Tender Document, b) Submission of EMD value by a Bank Draft and c) Cost of security deposit in shape of BD / PBG 10% of total work value (if our company is favoured with work order)	As per RFQ terms and conditions

S. No	Query	Reply
9	On displaying the demographic DATA, if a demand comes from a particular family about missing of name of the one the family members, do we have to make a fresh demographic entry for the said missing family member including Biometric and KYR+ DATA?	New person's would be enrolled in paper NPR Schedule. <u>The new persons would also have to be enrolled at the biometric camps, including performing demographic data entry of them.</u>
10	In case agency complete exactly 90% population of a particular Village / ward calculating on the given figures of the Census Department whether second visit to that village / ward will be mandatory?	Yes
11	In case we are favoured with the work order, which will be the appropriate authority to approach for deputing a Govt. officials to visit with our survey team at village level. In case the deputed Govt. official is found absent during the period of survey, would the survey job held up in absence of Govt. officials? If yes, how our expenses for those days for maintaining the establishment including wages of the survey team would be reimburse?	RGI enumerator would be present during biometric camp.

S. No	Query	Reply
12	What are the approximate DATA fields for KYR+ data ?	<u>10 KYR+ fields</u>
13	Selection of appropriate place to display LRUR at village level for all villages– with security arrangement for those LRUR?	Selection of place would be done by the RGI Local Registrar and the local authorities.
14	Time limit for completion of the Biometric job from the date of received of formal work order (Days).	As per RFQ (12 months)
15	Working days in a week and working hours per day should be intimated (Imp. Non-Working days, means Saturday, Sunday & Holidays, seems preferable for Biometric enrollment since villagers may not be available at Enrollment Camp on working days).	MSP has to workout the Biometric Camp plan with purchaser

S.No	Query	Reply
16	Number of days may be intimated to keep LRUR list on display.	Would be on display as suggested by local authorities and RGI.
17	Is there any limitation on Number of enrolment per day?	No limitation
18	We suggest Enrollment Camp space may be allowed either in Panchayat Office / Block Office / Govt. Primary Schools or any Covered place which are in Govt. possession for smooth functioning of the Camp.	Suggestion Noted
19	What would be the arrangement for Electricity Supply and Drinking water supply at village level?	MSP has to make necessary arrangements
20	Is it possible to know in advance, if we are awarded the job, non-electricity villages to enable us to make pre-arrangement of Gen System for those areas?	MSP would have to survey before applying
21	What would be the consciences if de-duplication of Enrolment is found with UIDAI after uploading NPR Data into CIDR Server?	Already explained

S. No	Query	Reply
22	Please clarify Maximum BID capacity and Maximum Work Capacity for NW2 Status agencies. In case we are able to complete maximum capacity of 35 Lakhs Enrollment before Scheduled Completion Date.	Maximum Bid Capacity: 175 lacs Maximum Work Capacity: 35 lacs No extra work for early completion
23	Would the space to establish the centre be provided by local authorities or by EA?	<u>MSP has to make necessary arrangements for the space</u>
24	Would the 60% payments only be processed & released after bills raised after 90 days, 180 days, 270 days and 360 days only.	As per the Payment Terms & SLA of RFQ
25	How much time would be taken after submission of the bill to release of payment.	As per the Payment Terms of RFQ
26	The balance payment instalments of 20% each may take up to the completion of project?	As per RFQ terms only

S. No	Query	Reply
27	<p>We suppose the population shown by you in each zone is approximately complete population on which base the Performance guarantee etc is being asked for, however, there is going to be multiplicity of registrars in each zone so there may be other EAs working in same zone for other Registrars as well. Therefore the actual catchment of population for EA appointed by you may be much less. Is it correct?</p>	<p>MSP would have to cover enrolment of all the persons of NPR database. <u>New persons – not in the NPR database - would also have to be enrolled after they complete the enrolment form</u></p>
28	<p>Suppose the successful bidder is ready with centres on 1st December, would the population register be ready to start the work with biometric enrolment or actual work may take some time to start awaiting for completion of population register?</p>	<p>The demographic digitization work will start earlier, hence, the NPR database for the concerned areas would be provided to the MSP2 for biometric enrolment.</p>
29	<p>When Shall the Pre qualified bidders make Payment of RFQ fee? Would that be on or before the pre-bid meeting?</p>	<p>You can submit the RFQ fee along with the Bid.</p>
30	<p>Can 2 or more independently empanelled agency form a consortium for the response to this tender.</p>	<p>Only those consortiums as explained in the RFQ are allowed.</p>

S. No	Query	Reply
31	Is the financial capability assessment mentioned here different from the assessed financial capability at the time of the UIDAI Empanelment	No
32	What is meant by Certified True Copies – Will Notarized Copies be accepted by the Purchaser?	Yes
33	During Biometric Enrollment- Who decides that the Data requires Correction ? Who authorizes the Correction?	Resident RGI representative (enumerator)
34	The correctness of Digitized data is the ultimate responsibility of which of the entities. MSP for biometric enrolment or, MSP for Digitization?	<u>The correctness of the digitized data is the responsibility of the concerned MSP who has performed the task</u>
35	If the same party is interested in bidding for the RFQ No.0005/2011 and RFQ No.0006/2011 the bidders must be careful not to exceed the bid capacity considering both the responses together or is the bid capacity independently applied to both the RFQs?	Maximum Bid Capacity of both the RFQs are independent.

S. No	Query	Reply
36	<p>We understand that the Camp Schedule is planned by the bidder and approved by the local authorities and the purchaser? Or Is the Schedules planned and enforced on the bidder?</p>	Mutually decided
37	<p>Such a project requires large scale capacity building to ensure start in 30 Days, however If there is an Inordinate delay in the Data Digitization Process will the interests of the successful bidder be protected – as the successful bidder would have invested heavily on manpower and capital to ensure start in the stipulated time.</p>	As per RFQ terms
38	<p>Is it the Same Software as used for Adhaar Enrollments? Has the Software been tested for compatibility on Machines with the Standard UIDAI minimum Specifications</p>	Yes
39	<p>The EMD refund for any unsuccessful bidder should be within 1 month from the date of bid opening.</p>	<p>Efforts would be made to release the EMD of unsuccessful bidders within 30 days after award of contract.</p>
40	<p>What is the acceptable accuracy level or what is the acceptable error rate? For example 2% rejection is acceptable for UIDAI. Further pls specify what are the parameters for quality check.</p>	<p>The accuracy level and the parameters for quality check have been specified in the RFQ.</p>

S. No	Query	Reply
41	Would the purchaser provide the KYR+ software?	Yes
42	Would the purchaser pay extra for setting up 2nd round of biometric camp, as setting up of such centres would have substantial cost implications?	<u>No</u>
43	Would Printing cost be reimbursed by purchaser?	<u>No</u>
44	Will the SCA be given any preference in a district where he is already working in case there is a division of districts in a zone under the NeGP Plan?	<u>No.</u>
45	Payment timelines should be shortened from 3 months and Regular payment cycles (monthly) should be established which normalizes the cash flow of the MSP.	As per Payment Terms of RFQ
46	What is the process of checking duplicate data packets?	Would be performed by RGI
47	PBG is at 10% of the total contract value. This is extremely high. Pls reduce.	As per RFQ terms
48	Validity of the PBG should be not more than the period of contract. i.e. 2 years	As per RFQ terms
49	Penalty Clauses are severe. These should be relaxed	As per RFQ terms

S. No	Query	Reply
50	Payment should be within 48 hrs through RTGS to the MSP's bank account	<u>As specified in the RFQ</u>
51	Indemnification should be mutual for purchaser and bidder	<u>As specified in the RFQ</u>
52	Software application resides at the purchaser end hence dependency is on the seamless and uninterrupted running of the software. Hence entire liability cannot be shouldered by the MSP. Pls reconsider.	As per RFQ terms
53	e-Mails should be considered as a valid mode of communication and this clause should be reconsidered.	As per RFQ terms
54	The following should be included. 1. Settlement of Dues in case of Termination 2. Exit Clause(s) 3. Conflict of Interest	As per RFQ terms
55	We propose to have the EMD in form of a 'Bank Guarantee' as for NW4/T4 bidder the EMD amount is more than 10+ crores if he is eligible and willing to bid in all the zones	As per RFQ terms
56	Can we define the frequency of receiving the digitized data of the NPR schedule	<u>As per RFQ terms</u>

S. No	Query	Reply
57	Please clarify whether the MSP should bear the cost for getting the certifications of Master Trainer from UIDAI certifying agency	YES
58	<p>The outgoing bidder shall be liable to pay for reallocated work to new bidder at the rates finalized by purchaser. The bidder(s) agree and acknowledge that such rates may be higher than the rates quoted by L1.</p> <p>We propose to change the statement as:</p> <p>The outgoing bidder shall be liable to pay for reallocated work to new bidder at the rates mutually agreeable to both the MSP and the purchaser. The bidder(s) agree and acknowledge that such rates may be higher or equal to the rates quoted by L1.</p>	As per RFQ terms
59	Please clarify whether the MIS for daily update and weekly update mentioned in RFQ are same. If same, then please clarify why the frequency of submission is different (one instance its daily while the other its weekly).	Daily update through MIS tool for incremental data. Report in prescribed format to be sent to purchaser on weekly basis in writing.
60	Please clarify whether the cost of publicity and awareness for biometric camps will have to be borne by the MSP or by the Purchaser	<u>General awareness campaigns at national/state levels will be conducted by the RGI. However, MSP will have to conduct the awareness campaigns at the local level.</u>
61	In case if any person has already done his enrolment with other Registrar and again he has done his enrolment with NPR, then in that case the NPR should release the payment to selected company for the duplication of those enrolments.	Already Explained